AEROPORTI DI ROMA'S QPASS SERVICE

ONLINE BOOKING OF

SECURITY CHECKS AT DEDICATED GATES

TERMS AND CONDITIONS OF USE
Information regarding Aeroporti di Roma's QPASS service for the online booking of security checks through dedicated gates at Terminals T1 and T3 at Fiumicino Airport.
The QPass service, provided by Aeroporti di Roma in collaboration with its partners Copenhagen Optimization and Clear, allows you to book a time slot free of charge through the web page (https://www.adr.it/web/aeroporti-di-roma-en/qpass) in order to carry out security checks through a dedicated gate.

BOOKING

- The option to book is available every day, via the dedicated web page https://www.adr.it/web/aeroporti-di-roma-en/qpass in the time slots and in the manner indicated on the website web;
- Passengers may book for themselves and any passengers traveling with them (max. 9). Only one QR will be generated, as part of the booking, which will be valid for all booked passengers and can only be used once at the same time and at the same gate;
- The booking process ends with the sending of an e-mail confirming the booking, specifying the details for access to QPass, the day and time, and a QR CODE for access.
- The passenger undertakes to provide true and correct data, including any changes, in order to make the reservation and subsequent use of the QPASS gate possible;
- ADR reserves the right to refuse, change or cancel a booking at a later date due to operational problems or if it detects abuse and/or non-compliance with these conditions on the part of the passenger;

BOARDING

- Dedicated gates will be present at both Terminal 1 and Terminal 3, and will be signposted and easily identifiable.
- Passengers must present themselves at the dedicated QPass gate at the chosen time slot by showing the QR Code (on a device on paper) received at the time of booking as well as a valid ticket. You will still be able to enter the gate 15 minutes earlier or 15 minutes later than the time indicated in the booking.
- The use of the QPass gate does not rule out the possibility of using the other existing gates.
- The use of the QPass gate does not guarantee faster security check operations, nor does it guarantee a different approach to normal security checkpoints;

<u>LEGAL</u>

- ADR shall not be liable in the event of delays in security operations that may result in missed flights and/or damage to persons or property within the scope of this service provided;
- For the processing of personal data through the QPass system, please refer to the privacy policy for booking https://www.adr.it/web/aeroporti-di-roma-en/qpass-privacy
- The Terms and Conditions of this booking service may be changed at any time.
- The Terms and Conditions of use of the QPass service comply with Italian law and are accessible at https://www.adr.it/web/aeroporti-di-roma-en/qpass
- Any disputes shall be governed by Italian law and submitted to the exclusive jurisdiction of the Court of Rome.